

Counseling Services

WHEN TERRIBLE THINGS HAPPEN

WHAT YOU MAY EXPERIENCE

Immediate Reaction

There are a wide variety of positive and negative reactions that survivors can experience during and immediately after a tragedy. These include:

Domain	Negative Responses	Positive Responses
Cognitive	Confusion, disorientation, worry,	Determination and resolve, sharper
	intrusive thoughts and images, self-	perception, courage, optimism, faith
	blame	
Emotional	Shock, sorrow, grief, sadness, fear,	Feeling involved, challenged, mobilized
	anger, numb, irritability, guilt, and	
	shame	
Social	Extreme withdrawal, interpersonal	Social connectedness, altruistic helping
	conflict	behaviors
Physiological	Fatigue, headache, muscle tension,	Alertness, readiness to respond,
	stomachache, increased heart rate,	increased energy
	exaggerated startle response, difficulties	
	sleeping	

Common negative reactions that may continue include:

Intrusive reactions

- Distressing thoughts or images of the event while awake or dreaming
- Upsetting emotional or physical reactions to reminders of the experience
- Feeling like the experience is happening all over again ("flashback")

Avoidance and withdrawal reactions

- Avoid talking, thinking, and having feelings about the traumatic event
- Avoid reminders of the event (places and people connected to what happened)
- Restricted emotions; feeling numb
- Feelings of detachment and estrangement from others; social withdrawal
- Loss of interest in usually pleasurable activities

Physical arous al reactions

- Constantly being "on the lookout" for danger, startling easily, or being jumpy
- Irritability or outbursts of anger, feeling "on edge"
- Difficulty falling or staying asleep, problems concentrating or paying attention

Reactions to trauma and loss reminders

- Reactions to places, people, sights, sounds, smells, and feelings that are reminders of the tragedy
- Reminders can bring on distressing mental images, thoughts, and emotional/physical reactions
- Common examples include: sudden loud noises, sirens, locations where the tragedy occurred, funerals, anniversary of the tragedy, and television/radio news about the tragedy

Positive changes in priorities, worldview, and expectations

- Enhanced appreciation that family and friends are precious and important
- Meeting the challenge of addressing difficulties (by taking positive action steps, changing the focus of thoughts, using humor, acceptance)
- Shifting expectations about what to expect from day to day and about what is considered a "good day"
- Shifting priorities to focus more on quality time with family or friends
- Increased commitment to self, family, friends, and spiritual/religious faith

When a Loved One Dies, Common Reactions Include:

- Feeling confused, numb, disbelief, bewildered, or lost
- Feeling angry at the person who died or at people considered responsible for the death
- Strong physical reactions such as nausea, fatigue, shakiness, and muscle weakness
- Feeling guilty for still being alive
- Intense emotions such as extreme sadness, anger, or fear
- Increased risk for physical illness and injury
- Decreased productivity or difficulties making decisions
- Having thoughts about the person who died, even when you don't want to
- Longing, missing, or wanting to search for the person who died
- Worry that you, a parent, or loved one might die
- Anxious about being separated from loved ones

WHAT HELPS

Using relaxation methods (breathing exercises, meditation, calming self- talk, soothing music)	Focusing on something practical that you can do right now to manage the situation better	Engaging in positive distracting activities (sports, hobbies, reading)
Talking to another person for support or spending time with others	Getting adequate rest and eating healthy meals	Reminiscing about a loved one who has died
Participating in a support group	Trying to maintain a normal schedule	Exercising in moderation
Scheduling pleasant activities	Keeping a journal	Taking breaks
Seeking counseling		
	WHAT DOESN'T HELP	
Extreme withdrawal from family or friends	Doing risky things (driving recklessly, substance abuse, not taking adequate precautions)	Extreme avoidance of thinking or talking about the event or a death of a loved one
Using alcohol or drugs to cope	Working too much	Violence or conflict
Not taking care of yourself	Blaming others	Overeating or failing to eat
	Withdrawing from pleasant activities	Excessive TV or computer games